## **BILL ANALYSIS**

Senate Research Center 77R8699 GJH-F

H.B. 2408 By: Maxey (Shapleigh) Health & Human Services 5/8/2001 Engrossed

## **DIGEST AND PURPOSE**

One of the purposes of licensing health professionals is to document and consider consumer complaints ranging from a health professional's rude behavior to serious ethical violations. There are several different health professional licensing agencies in Texas, and each agency manages the complex complaint process in a different manner. H.B. 2408 requires the Health Professions Council to study the complaint procedures of specific state health care entities and to develop a report with recommendations for a standard procedure for the handling of such complaints.

## **RULEMAKING AUTHORITY**

This bill does not expressly grant any additional rulemaking authority to a state officer, institution, or agency.

## **SECTION BY SECTION ANALYSIS**

SECTION 1. (a) Requires the Health Professions Council (council) to study the complaint procedures for the entities described by Subsection (b) of this section, including certain processes.

- (b) Sets forth the entities to which this Act applies.
- (c) Requires the council to deliver to the lieutenant governor and speaker of the house a report on the study conducted under this Act not later than January 1, 2003. Sets forth certain requirements of the report.

SECTION 2. Effective date: upon passage or September 1, 2001.