

SUBJECT:	Amending requirements for certain toll notices
COMMITTEE:	Transportation — favorable, without amendment
VOTE:	11 ayes — Canales, Raney, Ashby, Davis, Gámez, Caroline Harris, Lozano, Lujan, Ordaz, Perez, Romero 0 nays 2 absent — Landgraf, Patterson
WITNESSES:	For — Terri Hall, Texas TURF, Texans for Toll-free Highways (<i>Registered, but did not testify</i> : Rebecca Young Montgomery, North Texas Commission; Arturo Ballesteros, North Texas Tollway Authority) Against — None On — (<i>Registered, but did not testify</i> : Brian Barth, TxDOT)
BACKGROUND:	Some have suggested that establishing requirements for certain toll notices could improve transparency and communication between toll entities and customers.
DIGEST:	HB 2170 would specify that a toll project entity would be required to immediately notify the holder of an electronic toll collection customer account that a payment by the credit card or debit card payment was declined or could not be processed. A notice or invoice of unpaid toll sent by mail would have to clearly indicate on the outside of the envelope that the document enclosed was a bill, and the recipient was expected to pay the amount indicated. Such an invoice or notice could be sent by text message if the recipient had provided a phone number and elected to receive notices by text message. The bill would take effect September 1, 2023, and would apply only to the collection of a toll on or before the effective date.

